

Canadian Cheer Online Registration

Terms & Conditions

2025-2026

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Online Registration

The online registration system (available at <u>Ca.themis.events/login</u>) will be used to register for Canadian Cheer events for the 2025/2026 season. The head coach or registering administrator will be able to check the online system to see which athletes have been cleared for waivers, as well as for invoices, and receipt of payment.

Payments

Full payment must be received by the registration deadline. To guarantee a registration rate, all forms and payments must be received in the office by the stated deadline. No exceptions.

Registration fees posted on <u>Ca.themis.events/login</u> reflect a 3% discount for those paying by Cheque or Direct Deposit

Accepted methods of payment:

- Certified Cheques
- Business Cheques*
- Direct Deposit
- Etransfer
- Visa* and Mastercard*
 - If paying by Visa or Mastercard, the registration fee will be subject to a 3% increase
 - Upon request, a secure payment portal will be sent via email
- Business Cheques
 - Business cheques will be accepted from Cheerleading Clubs, Schools, Organizations or Sponsors
 - Must be made payable to Canadian Cheer Company
 - Cheques dated after deadlines will not be accepted
 - Cheques that are returned for any reason will incur a \$50.00 return fee in addition to the principal amount
 - Cheques will no longer be accepted as a method of payment from the issuer in the future

Sales Tax will be added to all fees — dependent upon where the event is taking place

Coaches Fees

- Only registered coaches will be allowed to enter with the team
- Each team will be permitted two (2) free coaches
- Additional coaches will be the same price as the spectator fee unless a coaches' lounge or gift is included
- If the same individual coaches multiple teams within a program, they will only be counted once towards the total number of coaches included in the registration
- Teachers/Advisors must be registered as coaches

Deadlines

Online event registration must be submitted prior to the registration deadline accompanied by payment

- There is no guarantee of registration unless confirmed by Canadian Cheer
- Events may fill up prior to posted deadlines

Please note: payment must be received in the office by the registration deadline to ensure performance placement and to avoid late fees

Cancellation & Credit Policy

- If your team must cancel their performance at an event, please contact the Canadian Cheer office immediately. Subject to terms and eligibility, teams may request a credit toward another event within the same season. All requests must be submitted in writing.
- A non-refundable administrative fee of \$100.00 per registered team applies to all cancellations.
- Credits are not issued for individual athlete cancellations due to the large number of participants.
 - Athlete substitutions are permitted at no additional cost.
- Credits are <u>not granted</u> for no-shows, dropouts, or scratches on the day of competition.
- Credits are calculated on the remaining registration fee after the \$100.00 administrative fee has been deducted.

The credit schedule below applies to all Canadian Cheer events, with the exception of Nationals, which has its own cancellation policy.

Event Cancellation Policy

- Written request up to 4 weeks prior to the event: 100%
- Written request up to 3 weeks prior to the event: 75%
- Written request up to 2 weeks prior to the event: 50%
- Written request within the last 2 weeks: NO credit, regardless of issue.

Nationals Cancellation Policy

- Written request up to 8 weeks prior to the event: 100%
- Written request up to 7 weeks prior to the event: 75%
- Written request up to 6 weeks prior to the event: 50%
- Written request within the last 6 weeks: No Credit, regardless of issue.

Weather Permitting

Canadian Cheer Company will make every attempt to reschedule any event cancelled due to unforeseen circumstances. If the event is rescheduled and your team does not participate, there will be no refund of any registration fees.

In the event of inclement weather, information will be posted on the morning of the event on https://canadiancheer.com. Travelling teams can contact Canadian Cheer via email for updates. Canadian Cheer is not responsible for contacting each team, however, an attempt will be made to contact the head administrator designated by the registration.

Changing Divisions

All requested division changes after registration has been processed (Roster and Division Confirmation) are subject to a \$500.00 administrative fee per change, to uphold the spirit of fair play by discouraging teams from switching divisions after the schedule has been posted and to cover the extensive administration time required to facilitate late changes. Teams with extenuating circumstances are advised to contact Canadian Cheer via email.

Forms and Requirements

All required forms must be completed prior to a gym's arrival at an event. These include:

- Fully completed athlete waivers (Available on Themis)
- Honour Code
- Gym Attestation
- <u>Certificate of Insurance</u>
- Coach Credentials